

## **COURSE FEES AND REFUNDS**

### **Course Fees**

1. Educational institutions (“Schools”) that register their students in Global Education’s online learning program are required to pay course fees to Global Education (“Fees”). It is the School’s responsibility to collect fees from their students. Global Education is not involved in collecting fees directly from students except as expressly agreed between Global Education and a School.
2. The amount of these Fees are established annually by the Global Education. Fees are based on the cost of providing an online educational program to non-resident learners. Fees will be specified in Global Education’s contract with each School, subject to annual adjustment.
3. Global Education will provide recommendations to schools regarding fee structures imposed on their students, but the school is responsible for setting and collecting all fees charged to students.
4. All fees must be paid in full and received by Global Education prior to a student’s registration in a course.

### **Refunds**

5. If a School wishes to withdraw a student from a Course, the withdrawal request must be submitted in writing by the School.
6. All refunds are at the discretion of Global Education, however refund requests are generally: (a) permitted if a School submits a withdrawal request within 14 days of registration in the Global Education course for which the refund is sought; and (b) not granted if a withdrawal request is received more than 14 days after registration in the Global Education course for which the refund is sought.
7. All requests for refunds must be made in writing to the Director of Global Education.
8. No refunds will be granted if the student is removed from a course or program for academic dishonesty or due to the student’s violations of the rules and regulations of Global Education.
9. Global Education is not liable for losses or expenses that may occur as a result of Global Education not being able to provide education owing to due to causes beyond its control, including strikes, labor disruption, pandemic, earthquake, flood, natural disaster, acts of god or change or law.
10. No refund will be granted if it is found that the Student obtained admission to Global Education under false pretense or with forged documents. If the Student’s education needs are greater than disclosed, Global Education reserves the right to levy additional

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charges for extra support if such support is available. Any non-payment of such additional amounts is grounds for Global Education to withdraw the student without refund.

11. If Global Education agrees that it will collect Fees directly from students, then any refunds will be issued to the original payer of the Fees.
12. Global Education will suspend the delivery of courses and related services to students for whom full payment has not been made when due, unless other payment arrangements have been made with Global Education.